

Dear Valued Customer,

With the rising water levels in Kelowna this spring as a precaution we are asking our tenants if they need to get anything from their lockers they should do that by Sunday. In the last couple of months we have taken all preventable measures to ensure the safety of everyone's belongings with sandbagging the perimeter of the facility. Unfortunately the creek running behind Totom Storage has reached an unpredictable level. Starting on Monday May 7, 2018 we will be wrapping the buildings with plastic and sandbagging in the doors. The city of Kelowna is now sending in workers to help with more sand bagging. We are hoping with the extra help we will be able to keep the situation contained to prevent any loss or damages.

PLEASE MAKE SURE THAT YOUR INSURANCE IS UP TO DATE.

If the creek should over flow the bridge we will be closing the facility to help us with preventing the water from coming in on the drive way.

We sincerely apologise for the inconvenience at this time.

Please contact us with any questions or concerns.

Dianne at Totom Self Storage 250-765-2585

Falcon Self Storage (owner/operator) 250-765-1477

Thank you for your cooperation,

Totom Self Storage Management